

## **HOME IMPROVEMENT PROGRAMME**

### **Blocks 1 to 19 Toh Yi Drive**

17 Dec 2021

Dear Residents

### **HOME IMPROVEMENT PROGRAMME (HIP) At**

#### **Blocks 1 to 19 Toh Yi Drive**

#### **- Decisions On Optional / EASE Improvement Items**

We refer to the HDB Project Director's letter dated 15 Dec 2021.

2. The mock-ups for toilets/bathrooms, the samples of the main door, gate, refuse chute hopper and EASE (Enhancements For Active Senior Residents) items e.g. grab bars and ramps have been displayed at Blk 5 Toh Yi Drive for your viewing. We would like to invite you to make or finalize your decision for the Optional and EASE improvement items through E-Opting via 'My HDBPage' in HDB InfoWEB by **11 Jan 2022**. A copy of information leaflet on the e-opting is attached for guiding you on how to e-opt for the items.

3 Alternatively, you can visit our Information Centre (which was named as e-opting station during polling period) to seek assistance from the Public Relations Officer on your decision on the Optional and EASE improvement items. It is located at Blk 5 Toh Yi Drive and will be opened from 9.00am to 6.00pm everyday including Sundays and public holidays. To avoid overcrowding at the information centre, please scan the QR Code below or call at telephone number 1800-206 6642 (Toll-free) to make a prior appointment. You could also call to arrange to view the mock-ups and the samples again or if you have not done so.



<https://go.gov.sg/info-centre-g29i-pb>


4. We wish to inform you that if you do not wish to carry out any Optional items, you need to opt out through one of the ways as mentioned above, before the closing date of **11 Jan 2022**.

5. Upon end of closing date of 11 Jan 2022, **changes to your decision on the optional / EASE improvement items will not be allowed** as this is to facilitate our timely ordering of materials for execution of works. We will procure the materials and carry out the Optional/EASE Improvements based on the last decision received by HDB during the e-opting period. HDB will proceed to bill you for the Optional/EASE Improvements that you have selected, even if you decide not to install or replace them subsequently. Further, the materials will also not be given to you.

6. Thank you.

Yours faithfully

  
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