

eOpting Guide

Select your HIP Options from
the comfort of your home



Step 1: Login to e-services

a. Scan QR code to login to e-service with your Singpass (circled).



The screenshot shows the login panel for the Housing & Development Board. The browser address bar displays `services2.hdb.gov.sg/webapp/SX05AWSPCP/SX05PSPCLLogin.jsp`. The page header includes the HDB logo and navigation links: About Us, Residential, Community, Business, Car Parks, e-Services, Login, and a search icon. The main heading is "Login Panel" with the subtext "You will need to login before accessing this e-Service." Below this is a section titled "Important Notes" with four numbered instructions. At the bottom, a red button labeled "Log in with singpass" is circled with a dashed red line.

services2.hdb.gov.sg/webapp/SX05AWSPCP/SX05PSPCLLogin.jsp

A Singapore Government Agency Website

HOUSING & DEVELOPMENT BOARD About Us Residential Community Business Car Parks e-Services Login

Login Panel

You will need to login before accessing this e-Service.

Important Notes

1. The login will take about 1 minute to complete. By proceeding with the login, you shall be deemed to have read and agreed to be bound by the [Terms of Use](#).
2. On successful login, please click on the <Logout> button if you need to end the session.
3. If you do not recall your Singpass password, you may reset it via the [Singpass](#) online request service.
4. Please note that from 11 April 2021, you will be required to login to government digital services for businesses (G2B) using Singpass instead of Corppass. For more information, visit go.gov.sg/corporate-login

Log in with singpass

The screenshot shows the Singpass login page. The browser address bar displays `saml.singpass.gov.sg/spservice/welcome`. The page header includes the Singpass logo and navigation links: F, T, F, and a search icon. The main heading is "Log in with Singpass" with the subtext "Your trusted digital identity." Below this is a section titled "Advisory Note" with the text "Your Singpass account contains a lot of personal data. Do not share your username, password and 2FA details with anyone." On the right side, there is a QR code login interface with a "Refresh QR code" button and a "Download now" link.

saml.singpass.gov.sg/spservice/welcome

A Singapore Government Agency Website

singpass F | T | F

Log in with Singpass

Your trusted digital identity

Advisory Note ^
Your Singpass account contains a lot of personal data. Do not share your username, password and 2FA details with anyone.

Singpass app Password login

Scan with Singpass app to log in

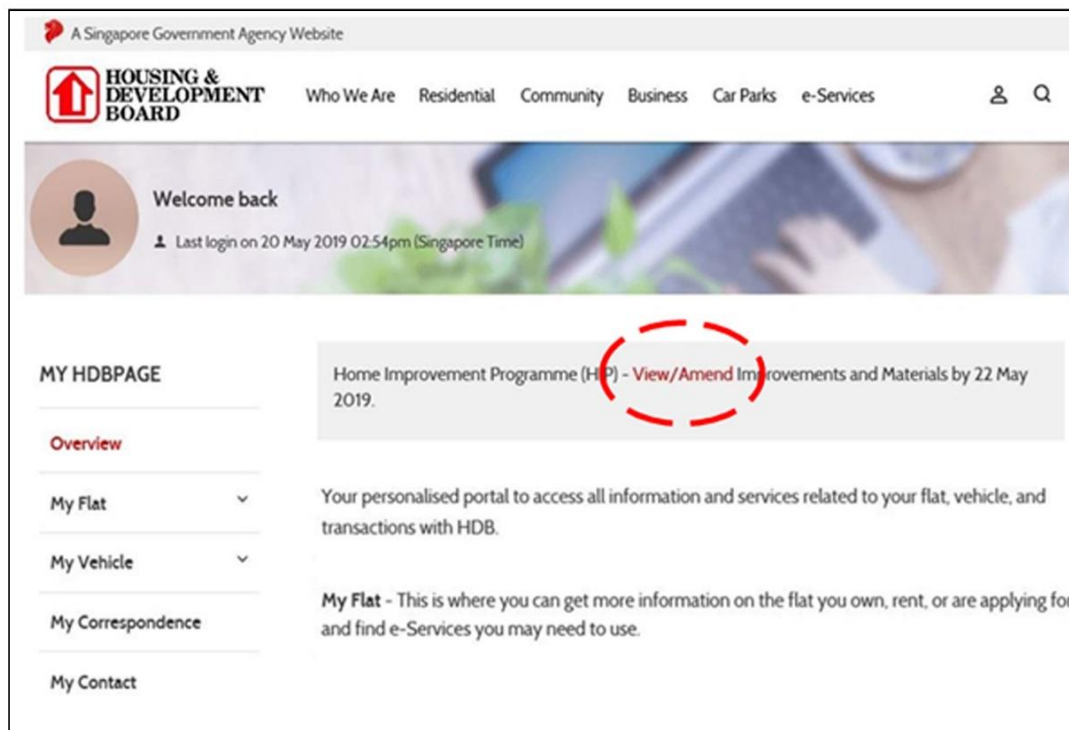
QR code expired

Refresh QR code

Don't have Singpass app? [Download now](#)

Step 2: Access HIP e-Opting homepage

a. Upon successful login, please click on **View/Amend** to view the HIP details.



b. Click on **decision** to choose the Improvements / Materials.

Address	Block 132, Clarence Lane, #08-14, Singapore 140132
Flat Type	5-Room
Citizenship of Household	Singapore Citizen
Announcement Date	20 Mar 2010
HIP Opting Period	16 May 2019 to 22 May 2019 (extended)
EASE Opting Period	16 May 2019 to 22 May 2019 (extended)
Opting Status	You have not made your decision on the Improvements/Materials.

Please let us have your final **decision** by 22 May 2019

Essential Improvements for your flat

Essential Improvements	Estimated Cost Payable*
Essential Improvements (fully funded by the Government)	\$0.00

Notes

1. All amounts stated are estimates only. Final amounts will be determined only upon completion of the upgrading works.
2. The amount payable by the flat owner is subject to the prevailing Goods & Services Tax (GST).
3. If your existing grille gate/door is bigger than the standard grille gate/door offered, there will be additional costs payable by you. You will be informed of the additional costs before construction starts.

• Please let us have your final **decision** by 22 May 2019

Actual screens may differ from the depictions in this leaflet

Step 3: Make your decision

- a. Please click and read the “Terms and Conditions” before you **tick** the check box. Click **Continue** to proceed.

Important Notes

- You may still amend your decision by 22 May 2019.
- This service may take you about 20 minutes to complete.
- Please read the [Privacy Statement](#) and [Terms of Use](#) before proceeding further.

Section A: Terms & Conditions

* indicates a required field

I have read and understood the [Terms and Conditions of HIP e-Opting](#) and agree to be bound by the same. I am making this option for all the owners of the flat.

Section B: Personal Particulars

NRIC	T5001337A
Name	Shirley Chan

Section C: Flat Details

You are making a decision for the flat below.

Address	Block 132, Clarence Lane, #08-14, Singapore 140132
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Continue Cancel

- b. Make your decision by clicking **Yes** or **No**. Click **Continue** to select your Materials.

Optional Improvements	Decision	Estimated Cost Payable*
Toilet/Bathroom Upgrading (Common Toilet/Bathroom)	<input checked="" type="radio"/> Yes <input type="radio"/> No	\$500.00
Toilet/Bathroom Upgrading (Master Bedroom)	<input checked="" type="radio"/> Yes <input type="radio"/> No	\$500.00
Entrance Door Replacement	<input checked="" type="radio"/> Yes <input type="radio"/> No	\$110.00
Grille Gate Replacement	<input checked="" type="radio"/> Yes <input type="radio"/> No	\$100.00
Refuse Chute Hopper Replacement	<input checked="" type="radio"/> Yes <input type="radio"/> No	\$50.00
Essential Improvements		Estimated Cost Payable*
Essential Improvements (fully funded by the Government)		\$0.00
Total Estimated Cost Payable for Optional & Essential Improvements: (Exclusive of GST):		\$1,260.00

Notes

- HDB will carry out the Optional Improvements you have selected.
- All amounts stated are estimates only. Final amounts will be determined only upon completion of the upgrading works.
- The amount payable by the flat owner is subject to the prevailing Goods & Services Tax (GST).
- If your existing grille gate/door is bigger than the standard grille gate/door offered, there will be additional costs payable by you. You will be informed of the additional costs before construction starts.

Continue Back Cancel

Step 4: Select your materials


a. Select your materials. Then click **Continue**.

Toilet/Bathroom Upgrading (Common Toilet/Bathroom)

Select Package


Package A
 Package B
 Package C

Pedestal Pan



Grille Gate Replacement

Main Entrance Grille Gate



Back **Continue** Cancel

b. Make your decision by clicking **Yes** or **No**. Then click **Continue**.

EASE aims to enhance the safety and comfort of seniors living in HDB flats. These EASE Improvements make the living environment more conducive for residents as they age. Please choose the EASE Improvements you need.

EASE Improvements	Decision	Estimated Cost Payable*
Slip-resistant treatment to the floor tiles of one toilet/bathroom	<input type="radio"/> Yes <input type="radio"/> No	\$0.00
Slip-resistant treatment to the floor tiles of the second toilet/bathroom	<input type="radio"/> Yes <input type="radio"/> No	\$0.00
Installation of a set of grab bars (up to 8 or 10) to one toilet/bathroom and kitchen doorway	<input type="radio"/> Yes <input type="radio"/> No	\$0.00
Installation of additional grab bars (up to 6) to one more toilet/bathroom	<input type="radio"/> Yes <input type="radio"/> No	\$0.00
Installation of ramps (maximum of 4 ramps where technically feasible)	<input type="radio"/> Yes <input type="radio"/> No	\$0.00
Installation of a customised ramp at the multi-step entrance	<input type="radio"/> Yes <input type="radio"/> No	\$0.00
Total Estimated Cost Payable for EASE Improvements: (Exclusive of GST):		\$0.00

Notes

1. Slip-resistant treatment & grab bars:
Flats with 1 toilet/bathroom
If you have done any of these items under EASE (Direct Application), the same item(s) will not be offered to you under HIP with EASE.

Flats with 2 toilets/bathrooms
If you have done these items under EASE (Direct Application) to one toilet/bathroom, you may opt for these items to the second toilet/bathroom, if applicable. You will be billed your share of the costs for these items to the second toilet/bathroom.

Ramps:
Single-step entrance
For flats with single-step entrance, if you have installed ramps under EASE (Direct Application), you will not be offered the item under HIP with EASE.

Multi-step entrance
For flats with multi-step entrance, you may still opt for the portable/customised ramp to be installed at the entrance, if you have not done so under EASE (Direct Application).

- * Multi-step ramp at entrance is meant for wheelchair users who have caregiver pushing the wheelchair or commode up and down the ramp. They are not recommended for an elderly person to walk on with a walking stick.
- * The portable ramp will be offered before customised ramp, subject to technical feasibility.

The EASE improvement items done earlier will be retained or reinstated if they are affected by the HIP works, at no additional cost to you.

- HDB will carry out the EASE Improvements you have selected, where technically feasible.
- All amounts stated are estimates only. Final amounts will be determined only upon completion of the upgrading works.
- A condition survey will be done to determine the location of grab bars and the number of ramps to be installed. Cost of ramps will be according to the number determined after the condition survey.
- The amount payable by the flat owner is subject to the prevailing Goods & Services Tax (GST).

Back **Continue** Cancel

Step 5: Confirm your decision

a. **Tick** the declaration check box, then click **Submit**.

Section A: Particulars

NRIC	T5001337A
Name	Shirley Chan

Section B: Flat Details

Address	Block 132, Clarence Lane, #08-14, Singapore 140132
Flat Type	5-Room
Citizenship of Household	Singapore Citizen

Section C: My/Our Decision

Essential Improvements	Estimated Cost Payable*
Essential Improvements (fully funded by the Government)	\$0.00

Section E: Declaration


I declare that:

- i. I am duly authorized by all the co-owners of my flat to make this declaration and decide on the Optional Improvements and EASE Improvements on their behalf.
- ii. I have read and accept the **Terms and Conditions** for HIP with EASE. The Terms and Conditions for HIP with EASE are subject to HDB's prevailing policies, rules and regulations. HDB has the right to vary the Terms and Conditions at any time.
- iii. I understand and accept that HDB has the right to reject/cancel this submission at any time, notwithstanding that prior approval may already have been granted.
- iv. I will inform my two adjacent neighbouring units of my intention to install the multi-step ramp before condition survey (if applicable).
- v. I am aware and agree that if my/our toilet(s)/bathroom(s) does not pass the water test conducted by HDB, HDB will proceed with the toilet(s)/bathroom(s) upgrading and we will pay the cost.

Please ensure that all information provided is correct before submitting your request by clicking on the button below.
Please click on the 'Submit' button to complete your submission.

[Amend](#) [Submit](#) [Print](#) [Save as PDF](#) [Cancel](#)

b. You may **Print** or **Save as PDF** a copy of the submitted decision form for record.

 **Decision Submitted Successfully**

Reference Number 2019051610112110050808-14

Successfully submitted on 16 May 2019, 10:11 AM

You may still amend your decision by **22 May 2019**

Below are your submission details:

Section D: Estimated Amount Payable

(i)	Essential Improvements	:	\$0.00
(ii)	Optional Improvements	:	\$1,260.00
(iii)	EASE Improvements	:	\$384.00
Total Estimated Cost Payable (Exclusive of GST)			\$1,644.00

Notes

- All amounts stated are estimates only. Final amounts will be determined only upon completion of the upgrading works.
- The amount payable by the flat owner is subject to the prevailing Goods & Services Tax (GST).
- If your existing grille gate/door is bigger than the standard grille gate/door offered, there will be additional costs payable by you. You will be informed of the additional costs before construction starts.

[Back to HIP Details](#) [Print](#) [Save as PDF](#)

All costs payable may not depict actual prices.

Please contact your HIP Information Centre if you require assistance

*Fulfilling **Dreams**, Building **Homes**, Creating **Communities***

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